

Due to announcements of updated COVID-19 preventative measures from NSW Health our appointments will now be conducted via telehealth. Face to face clinical appointments will be available for new patients or those deemed clinically necessary for adequate assessment. Patients having procedures (BOTOX, Nerve Blocks etc) and those requiring neurophysiology testing will be seen face to face as previously.

Please download the **zoom** app prior to your appointment on your mobile, tablet, or laptop <https://zoom.us>

We will be in touch prior to your appointment via email with a **zoom link** which you will be required to click on before your appointment time and wait until the Dr allows you to join.

If you would prefer a **mobile phone** call, please let the reception know.

For all appointments we will still require a valid referral (Specialist 3 months and GP 12 months or indefinite) to be emailed to info@sharpneurology.com or faxed (02 80886680) **before your appointment** please.

As we navigate through this period please be patient with the administration staff as well as the Sharp Neurology Doctors as we adjust to practice changes including:

- remote invoicing
- sending out imaging, pathology and script requests and referrals via fax, email, or Australia post
- timely completion of your insurance documents and RMS drivers licence renewals and authorities that are sometimes linked to external departments that we have no control over

In the interests of patient safety and to ensure your optimal clinical care, our practice does not provide a primary/emergency healthcare service or give results or advice regarding your condition or medications via email.

Below is a **guide** to our Initial Appointment fees which will be required to be **paid on the day when the administration staff phone you after your appointment.**

Item Number	Cost	Concession/Pension	Rebate	Out of Pocket
Initial Complex	\$420	\$320	\$231.35	\$188.65
Initial Non-complex	\$330	\$330	\$132.30	\$197.70

Concession fees are determined at the time of consultation.

Sharp Neurology is not a bulk billing practice.

If you are experiencing financial hardship, please discuss this with you doctor.

After your initial consultation, a **follow up** appointment **6-12 weeks later** will be made to ensure the opportunity to discuss your imaging and test results, as well as any further testing required, or medication adjustments indicated based on the findings. **Please make a follow up appointment with the admin staff when making payment.**

Item Number	Cost	Concession/Pension	Rebate	Out of Pocket
Follow Up Complex	\$240	\$200	\$115.85	\$124.15
Follow up Non-complex	\$210	\$170	\$66.25	\$143.75

BOTOX PROCEDURAL FEES (additional to consultation fees listed above)

MIGRAINE (MINIMUM 12 WEEKS BETWEEN TREATMENTS – 3 MONTHS)

FEE: \$320 MEDICARE REBATE: \$109.45

HYPERHIDROSIS (EXCESSIVE SWEATING – MINIMUM 4 MONTHS)

FEE: \$450 MEDICARE REBATE: \$216.25

BRUXISM (jaw-clenching/teeth grinding) – Not covered by Medicare - \$400 (~60 UNITS @ \$6.60 per unit)

Botulinum toxin dispensing fee - \$41 / \$6.50 concession card holders

Urgent Enquires in between Appointments

In the interests of patient safety our practice policy recommends you choose one of the following:

1. Contact your GP for review.
If you are unwell or have new symptoms our Neurologists are happy to answer any questions remotely clinician to clinician.
GP's can prescribe repeats for medications, complete RMS documents and may receive a copy of imaging and pathology results.
(Please notify us at reception if your GP is not your referring doctor but you would like a copy of your clinical letters to be send to them)
2. Present to your nearest hospital Emergency Department for urgent assessment.
Neurologists are on call 24 hours at all major hospitals and can contact your treating Neurologist from our practice directly for advice if required.
3. Make an urgent appointment with a Neurologist at Sharp Neurology- via telehealth or phone consultation to review your concerns and requirements.

Our talented Neurologists' work across a variety of locations in Sydney and surrounds including public hospitals which require 'on call' commitment. Your Neurologist may only be present in our rooms at St Leonard's Square on certain days when they are in consultation with other patients.

If your treating Neurologist is unavailable to assist in the time frame required, we are able to offer you an alternative doctor given our Neurologists work as a cohesive team with the common ethos of providing excellence in your clinical care.

Our dedicated administrative team are available to assist you with all non-clinical and general enquiries from Monday to Friday.



We have recently moved and are now located at

'The William' at St Leonards Square
Level 4, Suite 405,
480 Pacific Hwy
St Leonards NSW 2065

St Leonards Train Station

Exit and turn left onto the Pacific Highway. Walk up the hill towards the **City** and cross the Pacific Hwy at the lights near Bo concept/Forty Winks. We are in the same building as Virgin Active Gym. Take the lift to Level 4.

Driving

From the **City** the nearest cross street is left into **Oxley St**.

When approaching from **Artarmon** on the Pacific Highway you cannot turn right into Oxley Street. Therefore, turn left into **Albany St**, then right into **Clarke Lane** and then cross the Pacific Highway into **Oxley St**.

Parking

The entrance to **2 hours free parking** underneath the rear of the building is via **77 Nicholson St**.

Look for the blue sign '**ST LEONARDS SQ CUSTOMER PARKING**' The lifts are at the far-right hand side on B3/B2 and B1 level.

https://www.wilsonparking.com.au/park/2340_St-Leonards-Square-Car-Park_472-494-Pacific-Highway-St-Leonards

- *If you are attending the rooms, we will require you to answer a screening questionnaire before your appointment*
- *Patients will be asked to hand sanitise as they enter and wear a mask during their consultation*
- *Physical distancing will be required in the waiting room*

We would like to thank you for your loyalty especially during our move.

Please take care of your family and friends and stay safe.